Release Notes

Optisoft
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Optisoft.NET v1.2.25182.1 — 9 July 2025

Issues

Patients Recall

- Resolved an issue that could prevent newly added patient information from not being saved correctly if the user immediately adds a note to the patient record,
- Addressed consistency issues with the Delete operations when triggered from the summary tabs on the patient record.
- Resolved an issue with the Preference order updating back to the default order when the patient record is saved.
- Addressed an issue that would result in the Letter send method being left as active on a patient record after the user deletes the address from the record.
- Resolved an issue that could result in the address not being saved correctly under certain circumstances.
- Addressed an issue that could result in the Axis field on the Contact Lens prescription screen not correctly activating under certain circumstances.
- Took steps to address an issue with slow performance on the Recall Bands maintenance screen on hosted solutions.

Email / SMS

- Addressed an issue with the links to images not being saved correctly under certain circumstances within the Signature maintenance screen.
- Resolved an issue with inserted images that could occur when sending automated notification and recall emails.
- Addressed an issue with external web hosted images in the header or footer of emails not being linked correctly in the sent message.
- Addressed an issue that could occur when attempting to forward an email under certain circumstances.

Appointments

- Addressed an issue with notification processing when the notification includes the ‘After Booked Online’ trigger.
- Resolved an issue with the ‘Max No. of Diaries’ setting not saving and applying correctly.
- Addressed an issue that could result in the Cancelled date and time not being correctly updated if the user cancels an appointment using the right-click menu.
- Resolved an issue with the Notification Band maintenance screen not correctly showing all of the screen elements.

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Clinical Records

- Addressed an issue which could result in the optometrist not being selected correctly for Visits started from the right-click menu of the Activity Pane.
- Resolved an issue with the incorrect notation for prisms on the summary screens.
- Addressed a visual inconsistency between the Clinical Records' End Visit and EGOS module GOS 1 screens.
- Addressed an issue with the order of Cyl values on spectacles prescription pages when populating the screen using the cursor keys on the keyboard.
- Resolved an issue with the incorrect editor window being displayed when the user attempts to send an email using the right-click menu on the visit's history summary tab.
- Addressed an issue that could result in a patient's recall to be attached to the incorrect branch when added during the End Visit procedure.
- Addressed an issue that could prevent contact lens prescription from saving correctly with Plano sphere measurements.

Cash

- Addressed an issue that prevented values and quantities to correctly update within the Correction Wizard screens under certain circumstances.
- Addressed an issue that could prevent changes to the branch availability of Payment Types and Payment Categories from applying correctly.
- Addressed an issue that potentially allowed the user to perform multiple Till Reconciliations at the same time.
- Resolved an issue that allowed the user to change patient during a cash transaction under certain circumstances.
- Addressed an issue that could prevent changes to the Receipt Size setting to save.

Spectacles

- Addressed an issue that meant that stock levels for Extras, Sundries and Fees elements of a dispense were not being updated when the dispense is confirmed.
- Resolved an issue that could prevent the status of a dispense being saved correctly when the user updates that dispense using the right-click menu on the History tab with the Spectacles module.
- Resolved an issue that could result in the values saved within the Measurements tab being incorrectly updated if the user changes dispense using the History tab.
- Addressed an issue that allowed the user to enter negative values in the item Price fields.
- Addressed an issue when adding Lens Extra items with linked voucher payments only applying one instance of the payment rather than for both eyes.
- Addressed an issue that could result in Lens Extra items from being removed from a dispense under certain circumstances.
- Resolved an issue that meant that the patient Search function was active within a saved dispense.

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Contact Lenses

- Addressed an issue that allowed the user to enter negative values in the item Price fields.
- Addressed an issue that allowed the user to add Vouchers to confirmed dispenses.
- Resolved an issue that meant that dispenses remained editable after changing the status to confirmed from within the dispense.
- Resolved an issue that meant that the previous dispense's Sundries, Fees and Vouchers remained loaded when changing the dispense from the History tab.

Stock

- Addressed an error message that could occur when switching patients whilst in the Stock module.
- Addressed an issue that allowed the user to create a duplicate of a product by updating the details of another saved product.
- Addressed an issue that prevented stock values being updated for stock taked products that had been marked as deleted.
- Resolved an issue that meant that a user without sufficient permissions was still able to make changes to product records under certain circumstances.
- Addressed an issue with the speed of loading products with a large number of stock transactions associated with them.

EGOS

- Addressed an issue that could lead to GOS submissions remaining locked after a user enters and exists the Batch Signing screen under certain circumstances.
- Resolved an issue that could lead to the Batch Signing screen becoming inactive after a QR code has been created and then the user signs using the onscreen signature field.
- Addressed an issue with the validation check popup that meant that the incorrect label was being listed as invalid when a prescription element failed validation.

Templates

- Resolved an issue with the incorrect notation for prisms for Clinical Records merge fields.
- Addressed an issue that meant that the Save button did not become active after adding merge codes to the selection list using the various default merge code buttons from the ribbon bar.
- Resolved an issue with certain merge codes relating to the Clinical Records module causing an error message when selected for use in a template.
- Addressed an issue with the spellchecker flagging 'ignored' words as mistakes when reloading the template.
- Addressed an issue with the user list on the ToDo template editor displaying users who cannot be assigned to ToDo based on their branch availability.
- Addressed a number of issues with the saving of custom sizes for label templates.

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Reports

- Addressed an issue with the Appointment Schedule Report including deleted notes.
- Resolved an issue with the Appointment Detail Report displaying only a single outcome.

MTD

- Addressed an issue that could occur when the access token provided by the Sage website expires after the MTD software has opened.
- Addressed an issue that could occur when exporting data to Xero for a multibranch database in quick succession where the Xero account has multiple organisations.
- Resolved an issue when changing branches did not trigger the Xero organisation selection prompt.
- Addressed an issue that, under very specific circumstances, could cause an error message relating to a rounding error.

Online Appointments

- Addressed an issue that meant that appointment types that a staff member is not available for were not correctly being filtered out and were listed as bookable.
- Resolved an issue that allowed Event types to be set as available as online bookable appointments.
- Addressed an issue that meant that the day after a closed day in the diary was incorrectly being marked as unbookable.
- Addressed an issue that could generate a duplicate of a contact method for a patient when an appointment is booked online.
- Addressed potential issues with the resolution of the practice address to try to improve the chance of the map box from display the location correctly.

Maintenance / System Wide

- Resolved an issue with a potential error message when attempting to create or edit staff contact records.
- Resolved an issue with an unnecessary Select All option showing in the Patient Number maintenance screen.
- Addressed an issue that resulted in information on the patient record being resaved each time the patient record was saved when the details in question had not actually been updated.
- Addressed a number of consistency issues in the layout and labelling of the maintenance screens.
- Addressed an issue that meant that it was possible to change patient using elements on the Activity Pane whilst in a module that should not allow the user to change patients.
- Addressed an issue that meant that the user could incorrectly interact with ToDos for another branch than the one that is currently active.
- Resolved an issue that meant the appointments section of the Activity Pane was not updating to correctly reflect changes to the staff member associated with an appointment.
- Addressed an issue with the Auto Lock Timer settings not correctly updating after making changes.
- Addressed an issue with an error message that could occur when attempting to update Group, i.e. Surgery, information.
- Resolved an issue with an error message that could occur when trying to save a staff member.
- Addressed an error message that could occur on entering the Security Maintenance screen.
- Addressed an issue that meant that deleted user accounts that were previously assigned to a security group prevent that group from being deleted.

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Changes

Patients Recall

- Made a change to the patient save procedure to re-order that patient's send method preference after adding a new contact method type to the record.
- Added new options to the Duplicate Patient merge facility to allow transfer or more elements from the duplicate record.
- Added Email and Phone columns to the Surgery search dialog.
- Added further buttons to the Maintenance section of the ribbon bar within the Patient's Recall screen.
- Added a Print button to the ribbon bar in the Document Preview screen.
- Added a Due Date field to the Family maintenance screen to show the Recall Due Date for potential family members.
- Made a change to standardise the column sorting options between the patient lists throughout the Recall screens.

Appointments

- Added an option to allow the practice to select the format of the patient's name in the appointment diary.
- Added a new tick-box option to quickly specify that an Event lasts all day.
- Made a change to automatically adjust the appointment display to cater for events or appts starting outside of the normal practice diary hours.
- Made a change to the Batch Print option to include the appointment type to the display and the filter dropdown.
- Made a change to allow minutes as an option within the notification bands, with a minimum interval of 10 minutes.

Clinical Records

- Made a change to show summaries of visits from all practices in the Activity Pane summary tab.

Cash

- Made changes to the section headings, item descriptions and payment descriptions of receipts for refund transactions to make it more obvious to the customer.

Spectacles

- Made changes to the saving procedure to improve performance on hosted solutions when saving or updating the status of a dispense.

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Stock

- Made a change to add an identifier to the stock transaction reference when the transaction has been created by either the Spectacles of Contact Lens modules.
- Added the ability to create a new Stock Transaction to the right-click menu for the Size/Quantity grid on the Product Maintenance Stock tab.
- Mae changes to the Stock Take screen to allow for better sorting options for the user whilst performing a stock take.
- Made changes to streamline the process of transferring stock between branches.

EGOS

- Added an onscreen checkbox to the 'Forms Require Attention' message to filter the list to show the submissions in question.

Templates

- Added the option to evenly distribute rows and columns within tables in templates.
- Added options for 'default' contact method merge codes.

Reports

- Made changes to the Appointment Detail report to include a breakdown of online appointments.

MTD

- Made changes to allow for different nominal code assignments for branches within a database to cater for differences between organisations on the same Xero account.

Online Appointments

- Made a change so that if the patient adds a new contact method type via the web form that is not present on the patient record, that type is added to their send method preference list.
- Made a change to the layout of the online booking pages to make it clearer when the booking has been completed and sent to the database.
- Re-added the option for the patient to enter their mailing address during the booking process.

Maintenance / System Wide

- Made various quality of life improvements to the internal Messenger.
- Addressed a number of inconsistencies in the options available to the right-click menu when multiple dispenses have been selected in either the Spectacles of Contact Lenses modules.
- Made changes to the layout of the Import/Export screen to aid with usability.
- Made a change to the Current Issues dialog to limit the issues to those that affect the current selected branch.