# Release Notes

## Optisoft.NET v1.2.25321.1

24 November 2025

### Issues

Patients Recall

- Addressed and issue whereby updating an email address was not re-checking to ensure it was a valid send method for Recall reminders etc.
- Resolved an issue that allowed email addresses with invalid characters, e.g. commas, to be passed as valid.
- Addressed an issue that allowed EGOS(S) submissions with the status of Sent or beyond to be opened directly from the tab on the patient's record.
- Resolved an issue with the options presented on the right-click menu on the EGOS(S) tab in the patient record.
- Addressed a visual bug that meant that the previous patient's GP selection could be displayed on the subsequent patient record if that second record did not have a GP selected.
- Addressed an issue that could cause extra characters to be added to a previewed document if the user uses the Ctrl+P shortcut to open the Printer dialogue.
- Resolved an issue that could prevent the patient's send method preferences from being updated if their details are updated in a specific order.
- Addressed an issue that could result in out of date run status information being displayed in the OptiPost integration under certain circumstances.
- Addressed an issue that could lead to an error message regarding expired credentials within the OptiPost integration.
- Resolved an issue that could lead to the Save button not activating/deactivating correctly within the Recall Category Maintenance screen.
- Addressed an issue with the branch box sort order on the Recall Category Maintenance screen.
- Addressed an issue that could occur If the background image for an OptiPost could no longer be found for processing.

Email / SMS

- Addressed an issue which could lead to the filter being reset after the user deletes a message or refreshes the screen.
- Resolved an error message that could occur when a user inserts an image into an email template in the Base64 format.

# Release Notes

Appointments

- Addressed an issue that could result in incoming email messages not being attached to the appropriate patient record.
- Addressed an issue with the Appointment Notification band ordering that could occur if the user includes the “After Booking Online” time point.
- Resolved an issue with the appointment type image background appearing black rather than transparent.
- Resolved an issue that prevented the user from editing Notes on Events by double-clicking on them.
- Addressed and issue with contact type validations that could lead to new contacts incorrectly being listed as available for appointments.
- Resolved an issue with a filter option appearing on a number of search boxes throughout the module, and associated maintenance, that should not have been present and could cause an error if used.
- Addressed an issue with the Appointment Notification band maintenance incorrectly ordering new bands as they are added.
- Addressed an issue which would cause the Online Appointments feature to incorrectly display availability for the day after a day marked as unavailable in the Diary screen.
- Addressed an issue with the pending booking queue in the Online Appointment service that could lead to a state mismatch, potentially leading to appointment records not being successfully saved to the practice database.

Clinical Records

- Resolved an issue that could lead to the spectacles Rx not being correctly passed back to the patient record if a second or subsequent blank Rx was added to the page in the clinical visit.
- Resolved an issue that could lead to the contact lens Rx not being correctly passed back to the patient record if a second or subsequent blank Rx was added to the page in the clinical visit.
- Addressed an issue that meant that a page number indicator was incorrectly being displayed after leaving a previous prescription page which had multiple pages.
- Addressed a potential issue with importing prism values using the RxPort prescription import/export element.

# Release Notes

Cash

- Addressed an issue that could lead to fractional penny values being saved to the database whilst displaying as correctly rounded in the software when the user mistypes whilst entering the price of an item manually.
- Resolved an issue with the columns within the summary tabs not correctly resizing when the user collapses the Activity Panel.
- Addressed a potential issue with over-reporting of VAT that could occur when processing a refund for an item that has a quantity of greater than one.
- Resolved an issue that could lead to having two or more till reconciliations active at the same time across multiple PCs within a practice.
- Addressed an issue that could occur when the EVO terminal has gone into sleep mode whilst a transaction is still in process in Optisoft. Added a prompt if a transaction loses communication with the terminal after a certain point to require the user to confirm if the card transaction has completed or failed.
- Resolved an issue that meant that the link between Cash transactions created from a dispense and the Stock transaction created by that dispense was not being made correctly.
- Addressed an issue with the sort order for date fields on the Voucher Reconciliation screen.

Spectacles

- Addressed an issue that could result in the Search button not being activated correctly when accessed via the button on the Dispense tab.
- Addressed a visual bug when applying pre-saved adjusts to a dispense.
- Resolved an issue with the “DO” drop-down remaining active on Confirmed dispenses.

Contact Lenses

- Resolved and issue that could result in the “Sundries, Fees & Vouchers” tab nor correctly being copied when the user uses the Copy Dispense function.
- Addressed a visual bug when applying pre-saved adjusts to a dispense.
- Addressed and issue that could result in pre-saved adjustments not being correctly applied until the dispense was reloaded.
- Resolved an issue with the “DO” drop-down remaining active on Confirmed dispenses.
- Addressed and issue that could result in the Vouchers element of a dispense not being correctly reloaded when a saved dispense is opened.

Stock

- Addressed an issue with the Type filter field not working correctly in conjunction with the Supplier filter under certain circumstances.
- Resolved an issue that could result items not attaching to a stock take record correctly leading to apparently blank stock takes.
- Addressed an error message when attempting to open the Mark-Up Maintenance dialogue. from within the Stock module.

# Release Notes

EGOS
- Resolved an issue with the GOS4 being rejected by the PCSE system when the user uses the “Unable to Submit Signature” options on page 3 and 6.
- Addressed an issue with the Resubmit option seemingly not re-run the basic Optisoft pre-submission checks.
- Resolved two different issues relating to the basic Optisoft checks not correctly checking for a patient signature pre-submission.
- Addressed an issue with the GOS6 PVN patient search displaying patients for whom a GOS6 submission has already been created for the current PVN.
- Resolved an issue which could result in all GOS6 records for a PVN attaching to the currently selected active patient.
- Resolved a related issue that mean that the Active Patient was not being updated when switching to a new GOS6.
- Addressed an issue that meant that deleted patients and patients that are not available to the currently selected branch were being shown in the patient search when creating a GOS6 PVN submission.
- Resolved an issue with the Save button on the GOS6 PVN not correctly activating after a valid change has been made.
- Addressed an issue with the “Unable to Submit Signature” forms sometimes getting stuck on the “PCSE-Recevied” status once submitted.
- Addressed an issue with the wrong rejection reason being returned when a form is rejected due to the reason for “Unable to Submit Signature” being left blank.

Templates
- Addressed an issue that meant you could not double-click into the footer to edit it.
- Addressed an issue with the interface that meant that tab titles or certain elements were being truncated.
- Addressed an issue that could result in an error message after selecting Options from the right-click menu in a new unsaved document template which includes a spelling mistake.
- Resolved an issue that could cause an error message when creating a new Receipt template.

Reports
- Addressed a potential issue with the Spectacles Dispense Sales report incorrectly calculating the adjustments values.
- Resolved and issue with the From date field on the Spectacles Dispensing reports initially being populated with today’s date, therefore not showing meaningful data. Reports now automatically pick a start date of 7 days ago.
- Resolved an issue with the Spectacles Sales report to show the unadjusted RRP as it was previously showing the adjusted Retail alongside an Adjustment total which was misleading.
- Addressed an issue with missing line quantity value on the Spectacles Analysis.

# Release Notes

Maintenance / System Wide

- Addressed an issue with the Contact maintenance screen where the list of contacts was not refreshing correctly after a contact was deleted.
- Addressed an issue with the red flashing messenger notification not being correctly triggered when the user has an unread message.
- Addressed an issue that could occur when trying to switch to another ToDo task whilst editing the note of another task.
- Addressed an issue with the Spectacles Performance report that could occur when multiple dispenses were created for the same patient by the same dispenser over the time frame of the report.

# Release Notes

## Changes

Patients Recall

- Made changes to the Clinical Records tab to make it more consistent with other similar tabs.
- Made a change to add validation for the CHI number on the main Patient screen.
- Made changes to the Contact Lens Rx screen to make it more consistent with other similar screens elsewhere in the software.
- Made a change to add a visual indicator to the ToDo tab to highlight incomplete ToDos.
- Made a change to the Patient list within Recall to include the patient's title.
- Made a change to the OptiPost integration to cater for addresses including "Parent or Guardian of…" for child recalls.

Appointments

- Added the option to send to EGOS(S) to the appointment right-click menu.
- Added to Online Appointments the ability for a customer to cancel an appointment that was booked via the online booking website. A unique code is generated that can be inserted into the confirmation message to allow them to access this feature.

Cash

- Added an option the transaction confirmation screen to prevent the current transaction from attempting to trigger the EVO Terminal Integration process.
- Made a number of changes to the historical information tabs to make them more consistent with similar elements throughout the software.
- Added a column to the summary grid to show the refund reason alongside the transaction it is associated with.
- Made a change to the transaction sort order on the Till Reconciliation screen.

Spectacles

- Made a number of changes to the historical information tabs to make them more consistent with similar elements throughout the software.
- Made a change to the way that linked payments work in relation to lens items, specifically with the Separate Eyes dispenses. Linked payments relating to lenses will only be applied when using the Both Eyes setting.
- Made a change to include Lens Extra elements of a dispense to the SDC receipt.
- Added a Reason column to the Status Correction History dialogue.
- Made a change to display a breakdown of the previous dispense to the Activity Panel when creating or editing a dispense.

Contact Lenses

- Made a number of changes to the historical information tabs to make them more consistent with similar elements throughout the software.
- Made a change to the way that linked payments work in relation to lens items, specifically with the Separate Eyes dispenses. Linked payments relating to lenses will only be applied when using the Both Eyes setting.
- Added a Reason column to the Status Correction History dialogue.

# Release Notes

Stock

- Changed the icon for New Stock Transaction.

EGOS

- Made a change to the Batch Signing screens to make the Performer, Contractor and Supplier drop-downs function consistently.
- Removed the “Tax Credits” patient eligibility option as it has been discontinued.
- Made changes to allow the user to quickly filter the list of presented forms to those that require attention.
- Made changes to the manual address entry button and dialogue. across the GOS forms for consistency.
- Made a change to allow users to delete forms on any status consistently across the software.
- Added a Reason column to the Status Correction History dialogue.
- Moved the Resubmit button to match workflow and maintain consistency.
- Added the View XML option to the right-click menu.

EGOS(S)

- Redesigned the page structure for the GOS1 form to more closely follow the E-Opthalmic website’s workflow.

Templates

- Added a set of merge codes relating to the Cash module.

Reports

- Added an option to the Spectacles Performance report to allow filtering by dispense status.
- Added the refund reason to Payments in the Day Sheet report.

Maintenance / System Wide

- Created a new staff validation for ‘Audiologist’
- Made a change to the way that postcode lookup licencing is dealt with.
- Made changes to improve the performance of the Copy User function within the Security Maintenance screen.