Release Notes

Optisoft
SOFTWARE MADE SIMPLE

Optisoft.NET v1.2.26054.1   10 March 2026

Issues

Patients Recall
- Addressed an issue with the tabbing order on the Contact Lens Rx screen.
- Resolved an issue with the last character of the Optometrists name being removed if the user types in the Patient's Optometrist field.
- Addressed an issue with the Copy to Clipboard function in Patients incorrectly labelling phone fields.
- Addressed an issue that could prevent the history tabs on the Patient screen from updating when the user changes branches with a patient selected.
- Resolved an issue that could cause email addresses to appear as invalid if the user enters a capital letter as part of the address.
- Addressed a potential error message that could occur when attempting to edit a contact – either staff member or GP – under certain circumstances.
- Resolved a potential issue with the Surgery Search if a practice or GP had more than one email address attached.
- Resolved a potential issue that could prevent a user from proceeding when attempting to reprocess a Recall run from History.
- Addressed a problem with the Delete button remaining active when a user selects an entry in a patient's historical Recall list.

Email / SMS
- Addressed an issue when attempting to attach two or more files to an email.

Appointments
- Addressed an issue that could prevent the Online Booking section on the side panel from updating when an appointment was moved or deleted in the main diary screen.
- Addressed a number of issues with the batch printing function not correctly attaching the printed documents to the patient records.

Clinical Records
- Addressed an issue that could prevent certain elements of a prescription from saving if the user does not complete other elements or if the basic prescription tab is not activated on the page in question.
- Resolved an issue with the timer no longer being displayed on the side panel whilst the user is in a visit.

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Cash
- Resolved an issue that meant that the dialog box was not being correctly displayed if a communication error with the Evo terminal occurred whilst the user was attempting to process a Correction Wizard transaction.
- Addressed an issue with the receipts from cash displaying adjustments when the database option to hide them has been added.
- Addressed a major issue with cash receipts being very slow for certain users.
- Resolved an issue when the user attempts to use the number-pad to adjust item prices or payments within the transaction screen.
- Addressed an issue with pre-saved adjustments not correctly filtering based on branch availability.
- Resolved an issue with the Products and Payments history tabs not showing the full date and time when a patient is selected.
- Addressed an issue with the copy line [+] function not working correctly if a product line does not contain a Category.

Spectacles
- Addressed an issue that could result in the final two columns of the main Spectacles screen being obscured by the side panel.

Contact Lenses
- Resolved an issue that meant that a new dispense was being created if the user double clicked on the column headers on the main screen.

Stock
- Addressed an issue that allowed a user to make a product that still has a stock level unavailable to the branch.
- Addressed an issue that allowed the user to add stock to deleted product.
- Addressed an issue that allowed the user to change the branch availability for Supplier records where attached products had a stock holding.

Templates
- Addressed a number of issues with the availability of the Print button whilst in the Templates module.
- Addressed an issue that could result in SMS templates being saved without an associated Type.

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Reports
- Addressed an issue that would result in the incorrect Retail Price from being displayed for items in the Stock Sold report dependant on how the product was sold.
- Addressed an issue with the Stock Sold report that would result in the Type and Category dropdowns not correctly functioning when the All Branches is selected.

Maintenance / System Wide
- Addressed numerous inconsistencies in the way that similar grids are displayed within the different modules.
- Addressed an issue with the Online Booking section of the side panel that could cause a mismatch between the options on the right-click menu and the actual appointment.
- Resolved an issue that could result in multiple versions of the same Task appearing in the list on the side panel.

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Changes

Patients Recall
- Made a change to the Duplicate Patient screen to make it more consistent with other similar screens.
- Made a change to limit the length of the phone number fields to prevent issues within the other modules.

Email / SMS
- Added the Spell Checker to the SMS editor screens.

Clinical Records
- Made a change to add the date of the currently active visit to the top of the screen.

Cash
- Made a change to the wording of the dialog that appears when there has been a communication issue with the integrated Evo terminal.
- Made a change to the Correction Wizard's Reason box to word-wrap at the end of a line.

Spectacles
- Added a red visual indicator when the user has selected a frame item that is currently out of stock.

Direct Debits
- Added a wizard to allow users to import existing GoCardless schedule records into the Direct Debits module.

Stock
- Added the ability to mass import stock levels from an external file.
- Resolved an issue with the previous stock levels initially being displayed after a user completes a Stock Take and the software returns them to main Stock screen.
- Addressed an error that could occur under certain circumstances if the user attempts to sort by the Cost field on the product search with a Stock Take.
- Addressed an error that could occur if the user clicked on the Product button within a Stock Take.
- Resolved an issue with the Group dropdown locking on the Product screen when the item is loaded directly from the main Stock screen.

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Templates
- Added merge codes for staff members.

Reports
- Made a change to the Patient Transaction report to display adjustments.
- Made changes to the labels on the Stock Sold report to more accurately reflect the columns' content.
- Made changes to the labels on the Stock Movement report to more accurately reflect the columns' content.

Maintenance / System Wide
- Added a selection of appointment images for Audiology appointments.
- Added the ability to sort the Current list on the side panel by the column headers.
- Made a change to the Group Maintenance screen with the Security Maintenance element to show users who are currently part of the selected Group.
- Added an automatic message when a user leaves a conversation in the inbuilt Messenger.