Release Notes

Optisoft
SOFTWARE MADE SIMPLE

Optisoft.NET v1.2.26210.1

1 September 2026

Issues

Patients Recall

- Addressed an issue that could cause imported or printed documents to not save to a patient's record when the server is inaccessible. The user is now presented with a message box to warn that the document will not be saved.
- Resolved a problem that could cause a patient to appear on all patient's Family maintenance screen.
- Addressed an issue with an inconsistency with the sort order of a recall run and the order of the output.
- Addressed an issue which could result in non-letter recalls not being processed when the OptiPost integration option is enabled.

Email / SMS

- Addressed an issue that meant that email messages were not always being attached to the patient record correctly.
- Resolved an issue that could cause an error message when opening an email immediately after closing another relating to the spellcheck still running on the first message.
- Addressed an issue that meant that the Supplier email addresses were missing from the To option when composing an email.

Appointments

- Addressed an issue that meant that altering the times on a saved Event was not being recognised as a change and activating the Save button.
- Addressed an issue with the Online Appointments service that could cause an error if the patient goes back after selecting an appointment type.

Clinical Records

- Addressed an issue that meant that the list of displayed visits wasn't correctly being refreshed when the user changed the active branch whilst viewing that screen.
- Addressed an issue that could result in a blank prescription record being added to the patient's record after the End Visit procedure was completed.
- Addressed an issue that could lead to visits being shown to have updated the patient's spectacle or contact lens Rx when no prescription had been completed.

Cash

- Addressed and issue that allowed the user to free-type certain details within the Correction Wizard.
- Applied an emergency fix to receipt and barcode printing after a Windows update created an issue which prevented Optisoft.Net from printing these elements.

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Spectacles

- Addressed an issue that prevented the user from adding or updating the Due Date once a dispense has passed the On Hold status.
- Addressed an issue that meant that stock transactions created when confirming a dispense could be attributed to the incorrect stock in transaction which would affect the stock level calculations.
- Resolved an error message that could be displayed when editing notification bands.
- Addressed an issue that meant that the user could not add frame measurements when creating a Frame Only dispense.
- Resolved an issue that meant that the user was unable to delete a dispense using the right-click menu on the main Spectacles screen.
- Addressed an issue that meant that a prescription was being shown for both eyes in the Activity Pane summary for single eye only dispenses.

Contact Lenses

- Addressed an error that could occur when trying to apply an adjustment to a left eye only dispense.
- Addressed an issue that meant that the filter dates were not resetting back to defaults if the user changed branch whilst viewing the Contact Lenses screen.

Direct Debits

- Addressed an issue the sort order with the notification band maintenance screen.
- Resolved an issue with the product grid on the Details page not being scrollable.
- Resolved an issue that meant that the patient search could become inactive preventing the user from searching for a record.

Templates

- Addressed an issue that could have created duplicate merge codes in the merge code lists.
- Resolved an error when attempting to use the Contact Lenses Optom merge codes.
- Addressed an issue that allowed templates in use on Recall categories to be deleted.

Data Generator

- Addressed an issue that meant that the Appointments Date and Start Time fields would not display results.
- Addressed an issue that could cause the list of saved queries to not load fully.

Reports

- Addressed an issue with the Cash Day Sheet that could cause the adjustments to display incorrectly for transactions with multiple payments.
- Addressed an issue with the Spectacles Sales report that could lead to the Sundries not being calculated correctly.

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Maintenance / System Wide

- Addressed an issue with the spellchecker not correctly recognising when a word has been removed from the custom dictionary.
- Resolved an issue with the Copy User option in the Security screen not correctly copying all selected permissions.
- Addressed a bug that would allow a use to attempt to paste an image into a text note which would then prevent the patient from loading.
- Addressed numerous additional consistency fixes and minor bugs throughout the software.

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Changes

Appointments

- Added an option to the Settings screen to prevent the user from being able to move appointments by dragging and dropping them in the diary screen.
- Made a change to the Event Recurrence screen to default to the End By option rather than the No End Date option.
- Made a change to the way that the time controls on the Event screen operate to bring them in line the Appointment screen versions.
- Made a change to the Appointment/Event Maintenance screen to show the Display Name of the branch rather than the full name.
- Added a setting to the Online Appointments service to allow the user to set a buffer time so that appointments with a certain period from 'now' are not offered online.
- Added an option to require an address for all patients booking via the online appointments webservice,

Cash

- Added the option to show RRP and Adjustment columns in the Cash summary list to the right-click menu.
- Resolved an issue with the focus after entering a price and pressing the Enter key not correctly moving the next field.
- Addressed an issue that meant that alternate pricing for a product may become inaccessible under certain circumstances.
- Resolved an issue that could cause the New option to become inactive within the Payment Category Maintenance screen.

Contact Lenses

- Added the option to record a deposit amount and method as part of the dispense for use with the Direct Debits module.
- Completed the implementation of the automated notification messaging.
- Added the option assign a tray to a dispense.

Direct Debits

- Added the ability to select more than one dispense when creating a new instruction.

EGOS

- Added descriptions to the Early Retest Code list.

EGOS(S)

- Added and option to the Settings screen to allow the user to set the default date range for the main EGOS(S) screen.
- Implemented the updated CHI validation method.
- Made a change to add extra validations for Lifestyle Codes for selected General Conditions from page 2 of the GOS1(S)

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Reports

- Updated the sort order on the Patient ToDo report and added the ability to select a future date.
- Added a Contact Lenses Sales report.
- Made a change to the Patient ToDo report to make better use of the space available and increase readability.

Maintenance / System Wide

- Added an option to the right-click menu of the grid controls to reset column orders back to default.
- Made changes across the software to ensure that the local PCs currency symbol will be used.
- Updated the Remote Support links to reflect the change to the new remote support service provider.
- Made a change to limit the maximum size of images imported by QR code to reduce the amount of storage space necessary.
- Added the option of Surname+Forename to the Patient Display setting list.